

# ECM REPROGRAMMING and R&R FORM



www.BSECORP.com

**SEND TO:**

R&R Program  
Blue Streak America  
1197 South Rogers Circle  
Boca Raton, FL 33448  
USA

e-mail: csrus@bsecorp.com  
FAX: 561-989-9031

Canadian customers only

**SEND TO:**

R&R Program  
Blue Streak Electronics  
30 Moyal Court  
Concord, Ontario L4K 4R8  
Canada

e-mail: csrcan@bsecorp.com  
FAX: 905-669-1587

**USE ONE FORM FOR EACH UNIT BEING REBUILT AND/OR PROGRAMMED**

Reprogramming is NOT included in the pricing. Refer to the R&R 200 part number for pricing.

Inbound freight insurance is the responsibility of the customer.

**OFFICE USE ONLY**

To be completed by Jobber of WD only. Please type or print.		<b>BSE CARRIER TRACKING NUMBER</b>	
<b>FORM MUST BE COMPLETELY FILLED OUT!</b>		<b>FOR OFFICE USE ONLY</b>	
STORE P.O. NUMBER			
<b>BILL TO</b>			
WD/DC NAME		WD/DC ACCOUNT NUMBER	
ADDRESS			
CITY		STATE/ PROV.	ZIP/ POSTAL CODE
<b>SHIPPED FROM / RETURN TO</b>			
STORE NAME			
ADDRESS			
CITY		STATE/ PROV.	ZIP/ POSTAL CODE
STORE CONTACT		STORE PHONE NUMBER	
DEALER CONTACT		DEALER PHONE NUMBER	
STORE E-MAIL		I WOULD LIKE TO BE ADDED TO YOUR MAILING LIST	
<b>TYPE OF UNIT - ONE (1) BOX MUST BE CHECKED</b>			
ECM	PCM	MAF	BCM
		DASHBOARD CLUSTER	ABS
			CLIMATE CONTROL
			OTHER
<b>PROGRAM OPTIONS - ONE (1) BOX MUST BE CHECKED*</b>			
Option 1		Option 2	
R&R this unit only		<b>OR</b>	If a factory direct unit is available please ship. This is faster for delivery
<b>SPECIFY RETURN SHIPMENT METHOD**</b>			
<input type="checkbox"/> REGULAR DELIVERY		SECOND DAY	NEXT DAY
<b>VEHICLE/PROGRAMMING INFORMATION (MUST BE COMPLETED IN FULL)</b>			
YEAR	VEHICLE MAKE	MODEL	
V.I.N. NUMBER	ODOMETER	ENGINE SIZE	OE UNIT NUMBER
	M KM		
VEHICLE EMISSION (Please check what type)		TRANSMISSION	TRANSAXLE
Federal (US except California)		Manual <b>or</b>	2WD <b>or</b>
California		Automatic	4WD
Canada			
Other			
<b>ALL VEHICLES - ONE (1) BOX MUST BE CHECKED</b>		<b>SATURN ONLY - CHECK BOXES AS NEEDED</b>	
GAS	DIESEL	FLEX FUEL	HYBRID
		ABS/ TRACTION	REMOTE KEYLESS ENTRY
		A/C	CRUISE
		AIRBAG	Light Duty <b>OR</b> Medium Duty
<b>REASON FOR TESTING OR REBUILDING: PLEASE INCLUDE TROUBLE CODES IF ANY</b>			

\* If NO option is checked, we will process the fastest way possible  
 \*\* If NO return method is checked, we will ship by regular ground delivery

# Factory Direct/Return & Rebuild (R&R) & ECM Reprogramming

## Factory Direct Program

**US: 888-826-2719**  
**csrus@bsecorp.com**

**Canada: 877-916-8324**  
**csrcan@bsecorp.com**

The Factory Direct Program is for very slow moving parts that are not stocked at distributors, and for Flash programmable units if you want a pre-programmed unit (RR200 charge applies). If a part is listed as a factory Direct, call or e-mail and check for availability first.

**Do NOT send your unit in for R&R if a Factory Direct is available. Call or e-mail us for availability.**

If a Factory Direct unit is returned with Option 1 checked on the R&R form, we WILL rebuild and return the original unit. Billing will be at the **HIGHER** of either the unit or R&R pricing.

If the original unit contained a knock sensor module, please remove for reuse. We DO NOT ship Factory Direct with knock sensor modules.

## Return & Rebuild (R&R) Program

Before sending in a unit for R&R, please check our Factory Direct program listed above. We may be able to ship a unit today.

All computers sent in for R&R will be tested upon receipt. If the unit tests good, we will call the customer and ask how to proceed.

**IMPORTANT: DESPITE OUR BEST INTENTIONS AND EFFORTS, NOT ALL UNITS ARE REBUILDABLE DUE TO WATER DAMAGE, EXCESSIVE VOLTAGE THAT HAS DESTROYED THE BOARD AND OTHER REASONS.**

If we are unable to rebuild your unit we will call and ask you how to proceed. A \$5 handling fee applies (NR100).

WE MAY OR MAY NOT HAVE ANOTHER UNIT THAT CAN REPLACE THE UNIT YOU SEND US.

If the unit tests good and we are unable to contact the customer, either because no answer or the form is not completed properly, we will surface clean the unit to remove grease and dirt, return and bill just for testing. We will show that the unit tested good.

Checking Option 1 means your original unit will be rebuilt and returned to you.

If it is not specified how to ship the unit back, we will ship it back Regular Ground Delivery. All return freight charges are billed to the customer.

All mounting brackets must be removed. We are not responsible for broken or missing brackets.

## ECM "Flash" Reprogramming

"Flash" Reprogramming is available at many automotive service providers and distributors. Check with your distributor for a local provider and the fastest service.

If local service is not available, use this form to return a unit for programming (RR200).

1-Year Limited Warranty